

### **Terms & Conditions (Alwehdah Ladies Adventure Camp)**

It is essential that you carefully read and understand these booking conditions, which contain important information. They constitute the contract between you & Alwehdah Arab Association of Singapore for the services provided by its service providers and set out the basis of your legal relationship with Alwehdah Arab Association of Singapore. By booking with us you acknowledge that you have read and understood and that you agree to be bound by these Booking Conditions.

#### **1) Prices and validity**

Prices are based on costs and exchange rates applicable when this information was printed. Alwehdah Arab Association of Singapore reserves the right to adjust prices until you have made full payment for your experience. Dates, prices and itineraries are indicative only and subject to change. Insurance, gratuities to leaders and guides and any items of a personal nature are not included in your price.

#### **2) Your experience**

Alwehdah Arab Association of Singapore operates activities in regions where standards of accommodation, transport, safety, hygiene, medical facilities and other infrastructure may, at times, be lower than those you would normally expect. Please bear this in mind when making your booking. All our activities, but especially those visiting remote or unstable regions, or regions with dangerous wildlife, involve a risk of injury, psychological trauma, disease, loss or damage to property, inconvenience and discomfort. By booking with us you agree to assume all risks associated with the activities to the maximum extent permitted by law.

When assessing whether activities will operate Alwehdah Arab Association of Singapore uses information from its local office in conjunction with advice from local government or commercial sources. It is your responsibility to acquaint yourself with the advice given. By booking with us you acknowledge your decision to take part in our activities is made after due consideration of relevant information that may be made available at any time and you agree to assume the risks associated with the activities.

#### **3) Disclaimer**

Where Alwehdah Arab Association of Singapore provides services it will do so with due care and skill. Alwehdah Arab Association of Singapore is not responsible for the acts and omissions of others, including guides, transport and accommodation providers or for any loss, damage or expense (including loss of money paid in advance) which you may incur as a consequence of the acts and omissions of others.

You warrant that you have not relied on any representation made by Alwehdah Arab Association of Singapore, which has not been stated expressly in these conditions.

Alwehdah Arab Association of Singapore will not accept responsibility or liability for any client who contravenes any law or regulation of any area visited. Any independent arrangements that

you make that are not part of the Alwehdah Arab Association of Singaporee experience are entirely at your own risk. Alwehdah Arab Association of Singapore does not accept liability for any loss or damage, however caused (including through negligence), which you may directly or indirectly suffer in connection with this contract or in respect of a failure or omission on the part of Alwehdah Arab Association of Singapore to comply with its obligations under this contract.

#### **Exception to Disclaimer**

This disclaimer set out in these booking conditions does not attempt or purport to exclude, restrict or modify liability arising under statute if, and to the extent, such liability cannot be lawfully excluded.

#### **4) Cancellation by Alwehdah Arab Association of Singapore**

Alwehdah Arab Association of Singapore reserves the right to cancel activities and will advise you of such cancellations. In this case Alwehdah Arab Association of Singapore will refund all payments you have made to Alwehdah Arab Association of Singapore, less any unrecoverable costs incurred by Alwehdah Arab Association of Singapore, but we will not be liable under any circumstances whatsoever for any claims made by you for any additional costs incurred by you.

Alwehdah Arab Association of Singapore will not be liable for any delay in, change to or cancellation of any activities or experiences due to Force Majeure. Force Majeure means a circumstance beyond the reasonable control of Alwehdah Arab Association of Singapore and includes but is not limited to war or threat of war, riot, civil strife, terrorist activity, industrial dispute, disease, industrial or nuclear disaster, adverse weather conditions, fire and strikes. If Alwehdah Arab Association of Singapore does cancel a booking as a result of Force Majeure, or government advice, Alwehdah Arab Association of Singapore will not be liable for any additional costs incurred by you.

#### **5) Cancellation by you**

If you wish to cancel all or any part of your booking notification of cancellation must be made to Alwehdah Arab Association of Singapore in writing. Charges applicable will be determined by the date when Alwehdah Arab Association of Singapore receives written confirmation of cancellation. Loss of money paid is as follows (unless agreed otherwise in writing):

Any deposits paid will not be refunded.

No refunds will be made if you leave an activity or experience for any reason after the activity or experience has begun.

#### **6) Booking amendments**

If you need to change or cancel your booking before the start of your experience we reserve the right to charge a transfer fee to cover administration costs. You will be informed of any such fee. Any transfer fee must be paid prior to the commencement of the cancellation.

## **7) Changes to your experience**

Changes may occur because of Force Majeure, poor road conditions, weather, availability of land or sea transport, vehicle breakdowns, or other circumstances beyond Alwehdah Arab Association of Singapore's control. You accept that such changes may occur.

Where changes occur we will, where practical, advise you of such changes. Alwehdah Arab Association of Singapore does not accept any responsibility for loss of enjoyment, delays or compensation resulting from changes due to Force Majeure or any reasons beyond Alwehdah Arab Association of Singapore's control.

## **8) Authority of the leader**

During all activities the decision of the Alwehdah Arab Association of Singapore's representative will be final on all matters likely to affect the safety and well being of the experience or activity. You must, at all times, strictly comply with the laws, customs, and foreign exchange or drug regulations of all places visited. Should you fail to comply with the above, or should you interfere with the well being of the group then the trip leader, guide or company representative reserves the right to order you to leave the experience or activity immediately with no right of refund.

## **9) Safety**

During water activities such as rafting, lifejackets must be worn at all times. During abseiling activities helmets and harnesses must be worn at all times. Alwehdah Arab Association of Singapore and its service providers take no responsibility for clients failing to wear the required safety gear or follow the directions of the supervising staff. Clients choosing to undertake activities with or without supervision do so entirely at their own risk and fully accept that such activities may carry the risk of injury or death.

## **10) Pre-existing medical conditions**

It is your responsibility to advise Alwehdah Arab Association of Singapore of any pre-existing medical conditions that might reasonably be expected to increase the risk of you requiring medical attention, or that might affect the normal conduct of your experience or activity and the enjoyment of other party members. You may be required to provide an assessment of your medical condition from a qualified medical practitioner if requested by Alwehdah Arab Association of Singapore employees or service providers. Alwehdah Arab Association of Singapore reserves the right, at its discretion, to cancel your booking and refund the money paid by you, less any unrecoverable costs.

Alwehdah Arab Association of Singapore also reserves the right to cancel your participation in an activity at any time, including after the commencement of your activity, with no right of refund if your medical condition could be reasonably expected to affect the normal conduct of the activity.

## **11) Health and Fitness**

Many of our experiences require a certain amount of walking, or other activity to visit the featured sites. Generally, the activity is moderate however at times it can be over rocky or unstable ground surfaces, sometimes involving steep ground and excessive heat. If you have any doubts about the content of your experience please discuss your needs with us before you book. Alwehdah Arab Association of Singapore reserves the right, at its discretion, to cancel your booking and refund the money paid by you, less any unrecoverable costs, if it is deemed that you are not suitable for the experience booked.

## **12) Age Limits**

People under the age of 18 cannot book any activities. Alwehdah Arab Association of Singapore reserves the right to refuse participation to any minor they deem unsuitable for the activity.

## **13) Publicity**

You agree that Alwehdah Arab Association of Singapore may use images of you taken during your trip without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium it chooses.

## **14) Privacy**

Your personal information is collected only to enable us to provide you with the services you wish us to provide. The information may be disclosed to or collected on our behalf by our service providers to enable the services to be provided, but will not be used by them for any other purpose. The products or services may not be provided without this information. The information may also be used to inform you of additional products and services, which may be of interest to you.

All reasonable information, which we collect, will be kept confidential to the best of our ability.

Alwehdah Arab Association of Singapore will not disclose personal information such as your name, address, telephone number to any person outside of the organization, unless you have authorized us to do so or unless required by law to disclose such information. Furthermore, under no circumstances will Alwehdah Arab Association of Singapore sell or lease or in any other way provide personally identifying information to any third party.

## **15) Governing Law**

This contract and all matters arising from it are subject to the laws of Singapore and Singapore courts only will have jurisdiction over any dispute arising under this contract